Helplines Partnership

Judges 2026



Karlie Thompson

Karlie Thompson is Associate Director of Communications at Chesterfield Royal Hospital NHS Foundation Trust. She leads strategic communications, stakeholder engagement and reputation management at Board and system level, with a particular focus on community involvement and inclusive communications – as well as leading the Trust's Charity.

Karlie has extensive experience supporting high-profile healthcare transformation programmes, including digital innovation and service improvement. She is passionate about amplifying patient and community voices, and ensuring communication drives meaningful engagement and better outcomes. Karlie is delighted to support the Helpline Awards, recognising the vital work of those providing support, guidance and connection to people when they need it most.



Karen Landles

Karen has recently celebrated 30 years working in Out of Home advertising at JCDecaux. She heads up the Public Sector division, supporting charities, government, and education in achieving the change they need through insight, behaviour change and partnerships.

Outside of work, Karen is involved with a range of charities, from training to fundraising, through to campaigning and policy development. Karen has been a trustee for a number of charities, supporting financial turnaround and advocacy, and is currently on the Board of a children's charity for Nepal.